

Dear Families and Guardians of Heritage Residents:

We are excited to announce that we're now partnered with Genoa Healthcare's Assisted Living Pharmacy in St. Paul. The goal of this new partnership is that together we hope to provide increased quality of care and an overall more comprehensive pharmacy experience.

A few of Genoa's key services we know will benefit our residents include:

- Multiple daily deliveries
- Weekend hours & 24/7 on-call services
- Ability to fill all medications including OTCs and supplements
- Proactively work with prescribers for refill authorization and prior authorization assistance
- Monthly statements for any copays/coinsurance that may apply and online bill pay options
- On-site immunizations
- Ability to fill diabetic supplies and nebulizer solutions

Genoa Pharmacy will be working with our previous pharmacy as well as our mobile and community prescribers to ensure a seamless transition with accurate orders. To learn more about how Genoa helps us with our pharmacy services, or if you have any questions please contact Genoa.



Pharmacy Address: 800 Transfer Road Suite 1A, St. Paul, MN, 55114

Pharmacy Phone: (651) 917-4029

Pharmacy Fax: (651) 917-4031

Pharmacy Manager: Jessica Liu

StPaul-MN-00052@genoahealthcare.com

Thank you,

Kate H-Sones, RN/DON

Lisa Maseseh, RN/ADON