

<b>POLICY AREA</b>	Dementia License Policies
<b>TITLE OF POLICY</b>	3.04 ALDC Family Support
<b>STATUE/RULE REFERENCE (if any)</b>	144G.82 Subd. 3 (7) & 144G.84 (f)
<b>EFFECTIVE/REVISED DATE</b>	08/01/2021

**POLICY:** As an Assisted Living with Dementia Care licensed facility, Heritage of Edina strives to provide family support programs and family engagement.

**PROCEDURE:**

1. In addition to our Family Council, Heritage of Edina conducts the following outreach to family members of residents with Alzheimer's disease or other dementias in order to keep family engaged and supported:
  - By providing support to family and other significant relationships during a care conference on a regularly scheduled basis but not less than quarterly.
  - During the care conference we will discuss the resident's current state of health and medical condition, identify goals of care, and answer any concerns or questions either in person or by telephone.
  - Allotted time for Care Conference is 20 minutes. If issues or concerns arise that require further discussion, a separate appointment time will be scheduled with the appropriate team member.